

March 13, 2020



EFG Coronavirus (COVID-19) Update

Dear Customer,

First and foremost, the safety and security of our employees, their families, and customers is paramount, and we continue to invest in our people and facilities to safeguard them during this critical period. It is important to note that while there is uncertainty in many areas of our markets, EFG stands ready to fulfil our promise to deliver the products you need, when you need them.

Some of the provisions we have in place include:

- Redundant supply chain sources for continuity of material supply
- No China or European sourced product
- Flexible domestic manufacturing platforms for production transferability as needed
- Dedicated and available capacity for rush or critical orders
- EDI capability for order processing

Our goal is to provide the highest-quality specialty fasteners for our customers. Our leadership and organization stand ready to support you through this difficult period. To that end, we have established a direct email address for any quotation needs you have for any of our eight product brands at quotes@elginfasteners.com and commit to responding within 24hrs.

We would be happy to share the steps we've taken and will continue to take for the safety and security of our employees and facilities. Simply request it using the email address above.

Sincerely,

A handwritten signature in black ink, appearing to read 'Joe Kochan', written in a cursive style.

Joe Kochan
EFG VP/GM